Subprocessor list

Last Updated: 26 June 2025 - Revision 10

A subprocessor is a third party data processor engaged by us who has or potentially will have access to or process Your Data (which may contain Personal Information as defined in our [Privacy Policy](#) and our [General Terms](#)).

Schoolbox requires any subprocessors who support delivery of Schoolbox services (see below) to satisfy equivalent obligations as those required from Schoolbox in its role (as a data processor) as set out in our Data Processing Addendum ("DPA").

As at the date of this document, the following is a list of the names and locations of Schoolbox's subprocessors in both the production environment (where your Schoolbox Services are hosted) and also in the non-production, operational environment used by our internal teams that support our delivery of our Services.

Please note, that not all of these subprocessors will be present across all of our Services. For example, our Hosted (cloud) Services will differ from our Self-Hosted Services, and some will only apply based on the plan and bundled Services that each plan includes.

Subprocessors who support delivery of Schoolbox Services

The processors below are used to support the Schoolbox Service.

Processor	Service provided	Subject matter	Entity Location	External links for additional information relating to security	May Contain Student Personal Information
Amazon Web Services (AWS)	Hosting services	All Your Data, encrypted at rest	See Below Note*	[Compliance Program](#); [GDPR Centre](#); [Supplementary Measures Addendum](#); [Blog](#)	Yes
Functional Software, Inc. (Sentry)	Error monitoring and reporting	End user email address, user agent, username, IP address, and other types of Service Data	United States	[Trust Centre](#); [Security & Compliance](#)	Yes
Kami	Annotations on student submitted work	Student Work, Teacher Name, Student Name	New Zealand	[Privacy Policy](#)	Yes
TurnItIn (SimCheck)	Plagiarism scanning of student work	Student Work, Student Name	United Kingdom	[Privacy and Security](#)	Yes
Learnosity	Quizzes	Questions and answers to quizzes	Australia, Ireland, United States	[Privacy Policy](#), [Product Security Policy](#), [Data Protection Protocols](#)	No

| Cloudflare | Caching, Content Delivery & Hosting Services | All Your Data, encrypted at rest | United States | Certifications and compliance resources | Yes |
| Wasabi Technologies | Storage Services | All Your Data, encrypted at rest | United States | Compliance | Yes |

* To determine where your Schoolbox Services and Your Data is hosted, please see Where is my Schoolbox instance located?.

Subprocessors who support our internal operations

The subprocessors below provide services to support our internal teams (customer support and engagement, sales and marketing, accounts and billing, technical and professional services) with their processes and workflows in providing you the Services.

Processor	Service provided	Location
Amazon Web Services	Cloud service provider	United States, Australia, Singapore, Bahrain, Germany
Google (Google Workspace)	Email and productivity tools	Global
Microsoft (Microsoft 365)	Productivity and communication tools	Global
afi.ai	Backup of internal operational systems	Australia
Netsuite	Accounting and billing	United States
Zendesk	Support & helpdesk tools	United States
Zoom	Web conferencing	United States
Atlassian (JIRA, Confluence, Trello)	Issue Tracking and Documentation	United States, Australia
Salesforce	Customer relationship management (CRM)	United States, Australia
Slack	Communication tools	United States, Ireland
Marketo	Marketing tools	United States, Australia
Linkedin	Marketing tools	Global
META	Marketing tools	Global
Twitter	Marketing tools	Global
SurveyMonkey	Marketing tools	United States
Github	Source Code Version Control	United States
Docusign	Document E-Signature	United States
PandaDoc	Document Generation	United States
Demandtools	CRM data deduplication	Australia
Laravel Cloud	Cloud service provider	United States
Outreach	Customer relationship management (CRM)	United States
Toggl	Consultant Time Tracking	Global
YouCanBookMe	Bookings	United States
Trybooking	Bookings	Australia
Calendly	Bookings	United States
LucidChart	Productivity tools	United States

Draw.IO	Productivity tools	Global
Mira	Productivity tools	Europe
Figma	Productivity tools	Europe
Hootsuite	Marketing tools	United States
Canva	Productivity tools	Global

Integration with other Third Party Services

Schoolbox administrators may choose to connect their Schoolbox instance to other services or external tools. A few examples of these include:

- Student Information Systems (SIS)
- Various digital classroom tools
- Analytics solutions
- Video conferencing system

In many of these cases, the setup of the tool or service may require the exchange of some of Your Data with Schoolbox.

For example:

- Your school's system administrator, might enable an integration with a third party analytics solution. This system might require a large amount of Your Data to be accessed by this third party in order to provide the intended analytics reporting.
- Your school's system administrator may enable a video/content tool to your Schoolbox instance using the LTI standard. This tool would then be available to all teachers and students, who might need to let this tool receive a limited amount of student information in order to work properly.
- Your school might licence one of the third party Services that we make available for our customers to purchase, and configure in combination with your school's administrator and our team. This third party service might require access to Your Data.

Before purchasing and utilising these services, and integrating them with Schoolbox, it's important that you have performed your own due diligence by reviewing the service's terms of business, data security and privacy policies to ensure they meet your requirements. This is further covered under our [General Terms](#).

As such, any of Your Data that you choose to exchange with these processors is done so based on your own legal agreements with the third party as a Data Controller.

List of Third Party Integrations

The table below outlines some (not all) of the available Schoolbox integrations and the locations where they store their data.

Integration	Type	Subject matter (data we share)	Location	External links for additional information relating to security	May Contain Student Personal Information
Digistorm	Native mobile application	User's names, email address, user ID, role,	Australia	[Privacy Policy](#), [Security Practices](#)	Yes

		calendar feed, timetable feed, classes, notifications			
Intellischool	Analytics	user ID, assessment results, pastoral	Australia	[Privacy Policy](#), [Information Security Policy](#)	Yes
GeoSnapShot	Photos	Portrait Photos, Photo sharing Opt-out	Australia	[Privacy Policy](#)	Yes
Paperly	Workflow management	Parent teacher interviews, forms & excursions, student information, School administration	Australia	[Privacy Policy](#)	Yes
TurnItIn (Similarity)	Plagiarism scanning of student work	Student Work, Student Name	United Kingdom	[Privacy and Security](#)	Yes
Synergetic	Student information system	Assessment Results, Pastoral, Attendance	Australia	[Privacy Policy](#)	Yes
Microsoft Immersive Reader	Assisted access	News and Page content	Global	[Privacy Policy](#)	
Google Drive	Cloud Storage	Email	Global	[Privacy Policy](#)	Yes

How to contact us

If you have a query, concern or complaint about the manner in which your personal information has been collected or handled by us, would like to request access to or correction of the personal information we hold about you, or if you would like us to let you know about future changes to our subprocessors, please contact using the details provided below:

Schoolbox Pty Ltd

Attention: Privacy Officer

Level 6, 697 Burke Rd, Camberwell VIC 3124. Australia

privacyofficer@schoolbox.education