

Online Learning Course Subscription Terms

Last Updated: 1st September 2024 - Revision 9

1. **Term**

These terms must be read in conjunction with our [General Terms](#). Definitions used in this document have the same meaning as those in the General Terms, unless stated otherwise in writing.

2. **About**

This document sets out the terms that apply to our Online Learning Course ('OLC').

3. **Subscription Services**

- (a) The OLC enables your staff to become proficient in the use of Schoolbox and the benefits it can provide to teaching and learning outcomes.
- (b) We deliver OLC through our Website, accessible via <https://help.schoolbox.com.au>.
- (c) A subscription to OLC gives teachers access to:
 - (i) on-demand and current course content located on our Website;
 - (ii) online tasks, quizzes and assessed submissions;
 - (iii) instructional videos and written step-by-step content; and
 - (iv) feedback on assessments that the Customer's staff submit via the OLC.
- (d) We will reasonably attempt to maintain and keep up-to-date the content listed under Clause 3(c)(i, ii, iii), to coincide with updates to the Schoolbox product, to ensure that you get the most from your subscription.

4. **Subscription Term and Fees**

- (a) Your right to use a subscription service is subject to:
 - (i) your compliance with these terms;
 - (ii) payment of the subscription fee.

5. **Prohibited Uses**

You may not:

- (a) copy, reproduce or reverse engineer the content we provide you with; and
- (b) allow another person to use your password and username.

6. **Service Levels**

- (a) We do not offer any service levels with our OLC service, however, we will use our best endeavours to ensure that OLC is available on business days during business hours.
- (b) We do not warrant that OLC will be error free, or that it will operate without interruption.